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Michael Van Wies 8504 Horseshoe Bend Lane? [][[] 2-[] P[] 3 17 Ooltewah, TN 37363-5627

Bus: 423-715-1800

Res: 423-238-9081 Fax: 423-238-9088

TH REGULATORY APTHORES Y

December 20, 2002

## VIA FACSIMILE & FedEx

Mr. Jonathan N. Wike, Hearing Officer Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 800-342-8359x171-Mr. Wike Fax: 615-741-5015

Re: Docket No. 02-00058

Dear Mr. Wike,

As per your order dated December 6, 2002, I am answering all of the items requested in Interrogatory No. 7, from Bass, Berry & Sims, who represent CenturyTel, on the following pages of this document.

You also indicated in the order on Page No.15, that you wish for the hearing to take place in January 2003. With the exception of January 16, 2003, any date in January is acceptable to my witness and me. We would prefer that the hearing take place within the first two weeks of the month.

Yours truly,

Michael Van Wies

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cc: R. Dale Grimes, Bass, Berry & Sims, PLC (Via Facsimile & FedEx) Ross I. Booher, Bass, Berry & Sims, PLC (Via Facsimile & FedEx)

## Interrogatory No.7

- (a) Telecommunications switch, maintenance and administration.
- (b) Self-employed, JMR Technical Services, 4123 East Freedom Circle, Ooltewah, TN 37363, (423) 760-3908. Qualifications within telecommunications field.
  - 5 Years Switch installation, cutovers and maintenance with South Central Bell Telephone Company.
  - 3 Years Training technicians, engineers, and maintenance supervisors on switch systems at South Central Bell Telephone Company.
  - 4 Years Course development and presentations for maintenance technicians at BellSouth Telecommunications.

Summary: Has produced numerous maintenance, training and administration courses for customers such as the following.

United States Navy
Lockheed Corporation
Exxon Corporation
Mobil Oil Corporation
United States Military Sea Lift Command
South Central Bell Telephone Company
BellSouth Corporation

Over a 30-year span provides telecommunications training as adjunct professor for Chattanooga State Technical College.

- (c) Will provide testimony refuting CenturyTel's claim of the data requested in discovery and not provided "As being voluminous", and "Data being automatically purged", and will provide testimony on the use and importance of these records.
- (d) None
- (e) Angelika Riley, and Ken Vandergriff.
- (f) Verbal agreement for the sum of \$300 to testify.
- (g) All documents concerning this case in the possession of the complainant.
- (h) 1: Representative printout from a DMS-100 for the data requested.
  - The various electronic storage media devices.
  - DMS-100 documentation explaining what this data is, where it is stored, and retention period.
  - Exhibit showing the various departments that receive this data.

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## Fax Transmittal

To: Jonathan N. Wike, Hearing Officer, TRA	From:	m: Michael VanWies es: 3 – Including Cover Sheet	
Fax: 615-741-5015	Pages:		
Phone: 800-342-8359x171	Date:	12/20/02	
Re: Docket No. 02-00058	CC:	R. Dale Grimes, Ross I. Booher	
☐ Urgent X For Review ☐ Please Cor	nment	☐ Please Reply	□ Please Recycle
• Comments:			
Dear Mr. Wike,			
Please find attached as per your order dated Dec	ember 6, 2	2002, the requested i	nformation.